

Bringing Energy
Efficiency to Your Town
South Jersey Gas
Territory



Speakers

Moderator

Tracey Woods

Project and Research Specialist, Sustainable Jersey

Speakers

Sandra Eisner

Account Manager, NJCEP Residential Programs

Patrick McDevitt

Program Coordinator, South Jersey Gas Energy Efficiency & Conservation



Topics

Sustainable Jersey Residential Energy Efficiency Outreach Action

Home Performance with ENERGY STAR

Partnering with South Jersey Gas

Sustainable Jersey Energy Efficiency Toolkits

Best Practices for Outreach Campaigns





Residential Energy Efficiency Outreach

10-20 points

Energy-saving home upgrades can:

- Save homeowners up to 30% on energy costs
- Increase home comfort and safety

New Jersey's Clean Energy Program™

Home Performance with ENERGY STAR®

- Up to \$4,000 in rebates
- Zero- or low-interest loans





Residential Energy Efficiency Outreach

For 10 points

- NEW! Notify Sustainable Jersey at info@sustainablejersey.com
- Webpage with program information
- One additional outreach activity

Additional Outreach Activities

- Workshops for residents
- Visible recognition program for residents
- Posters showing Mayor or other residents
- Community partners, schools, churches
- Local cable access show
- Online video of Mayor having a home energy assessment

NorthJersey.com

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FEBRUARY 26, 2016

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Availability of energy efficiency audits extended

BY RICHARD DE SANTA

STAFF WRITER I GLEN ROCK GAZETTE

GLEN ROCK - The ongoing initiative making \$49 home energy efficiency audits available to residents has been extended through 2016 by the Glen Rock Borough Council.

Since its inception in April 2014, the Energy Smart Rock Homes program had been utilized by 138 borough homeowners through last year, according to the Glen Rock Environmental Commission (GREC), which originally proposed the idea to the council.

Performed by Lyndhurst-based Ciel Power, LLC, the typical home energy audit takes from two to three hours, in which company technicians collect approximately 250 data points on each residence. The result is a detailed report highlighting the potential for energy savings and prescribing efficiency measures to achieve them.

While each report is based strictly on the individual home assessment, recommendations frequently include such measures as additional insulation, sealing cracks and gaps, encapsulating crawl spaces and upgrading appliances and heating and air conditioning systems.



See You Around Town- Summit Home Energy Insight Program

Residential Energy Efficiency Outreach

For 20 points:

- Identify a home energy assessment offer to feature
 - Utility Partner Approach
 - Contractor RFP Approach
- Letter to residents
 OR
 Inclusion in existing mailer
 with follow-up email to
 municipal mailing list
- Additional outreach activity

Utility HPwES Assessments

New Jersey Natural Gas SAVEGREEN Project

\$49 home energy assessment conducted by SAVEGREEN technicians

South Jersey Gas
Smart Energy Partners
\$49 assessment from
pre-selected HPwES
contractor





New Jersey's Clean Energy ProgramTM

Clean Energy and Efficiency Opportunities for Residential, Commercial, Industrial, and Institutional Buildings



New Jersey's Clean Energy ProgramTM

Bringing Energy Efficiency to Your Town



Sandi Eisner, NJCEP Account Manager





NJCEP Background

ADMINISTERED BY

New Jersey Board of Public Utilities' Division of Clean Energy

FUNDING

Societal Benefits Charge (SBC) on utility bill

PROGRAM GOALS

- Education
- Change behavior
- Provide opportunity for ALL NJ residents to reduce energy and lower operating cost
- Protect the environment and lower emissions
- Meet Governor's goal of 100% clean energy by 2050





Programs to Meet Goals



CUSTOMER EDUCATION



ENERGY CONSERVATION



ENERGY EFFICIENCY



DISTRIBUTED ENERGY RESOURCES



RENEWABLE ENERGY



Residential Portfolio of Programs

NJCleanEnergy.com/RESIDENTIAL

HOME PERFORMANCE W/ ENERGY STAR®

WARMADVANTAGE & COOLADVANTAGE

ENERGY EFFICIENT PRODUCT REBATES

RESIDENTIAL NEW CONSTRUCTION

COMFORT PARTNERS

- Whole-house and safety solutions for existing homes
- Air sealing, insulation, heating and cooling upgrades
- Up to a \$4,000 rebate + 0% financing up to \$10,000 or .99% up to \$15,000

- Stand-alone rebates for heating and cooling systems
- Furnaces, boilers, water heaters, central air conditioners, minisplits, heat pumps, etc.
- Includes ENERGY STAR® certified refrigerators, dryers, washers, air purifiers, dehumidifiers, room air conditioners, Refrigerator/Freez er Recycling and Lighting Discounts
- Builders work with a rater to properly certify the homes to ENERGY STAR® certified or Zero Energy Ready Home levels
- A FREE program including lighting upgrades, hot water conservation, replacement of fridges and thermostats, insulation upgrades and heating and cooling maintenance for income eligible families

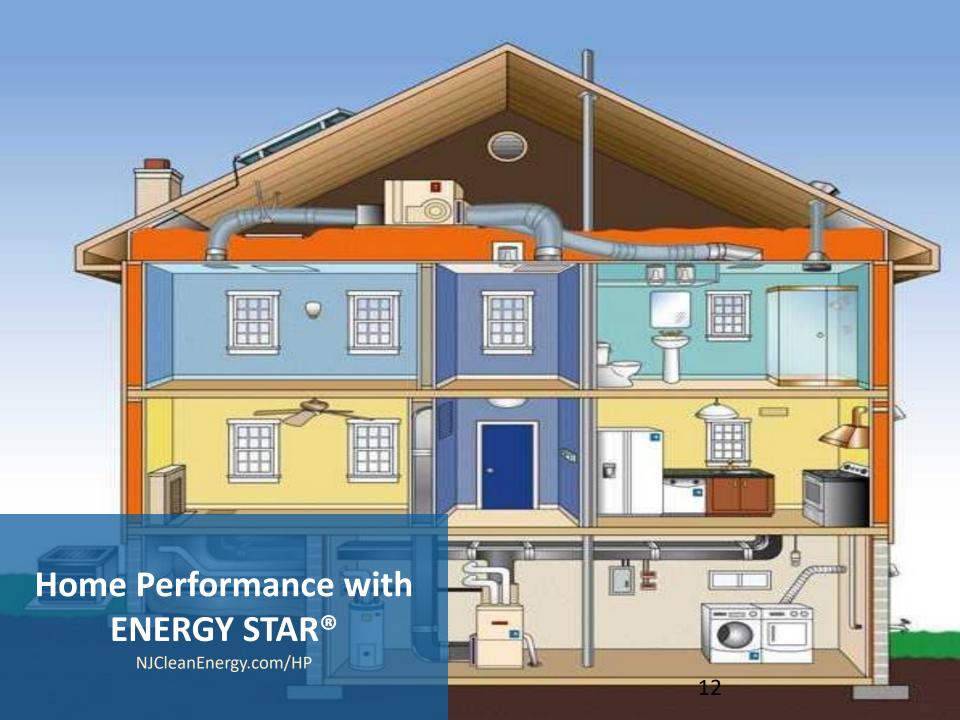






Some programs offer enhanced incentives for homes located in an UEZ, low to moderate income and affordable housing units





HOME PERFORMANCE WITH ENERGY STAR®

What is Home Performance?

NJCleanEnergy.com/HP

- Provides whole-house energy assessments and comprehensive energy efficient upgrades <u>for existing</u> homes
- Addresses comfort, indoor air quality, health & safety, and energy usage problems
- The program uses specially trained/certified Building Performance Institute (BPI) GoldStar contractors





HOME PERFORMANCE WITH ENERGY STAR®

Benefits for Homeowners

NJCleanEnergy.com/HP

- Removes Dust and Allergens
- Eliminates Drafts
- Creates More Comfortable Home
- Reduces Asthma and Sinusitis
- Eliminates Moisture and Mold
- Reduces High Utility Bills
- Addresses Climate Change
- Creates Energy Independence





Steps to Participation

NJCleanEnergy.com/HP

- Select a participating NJ Program BPI GoldStar Contractor NJCleanEnergy.com/HP
- Schedule a Home Assessment (fee for assessment may apply as per contractor)
- 3. Assessment identifies possible Health & Safety Issues and Energy Improvements
- 4. Review contractor recommendations and incentive level
- GoldStar contractor installs the recommendations & performs test-out



The Home Assessment

NJCleanEnergy.com/HP



Combustion Appliance Testing

- Diagnostic equipment is used to test the conditions of your heating system, hot water heater and oven
- Testing results determine opportunities for upgrades

Visual Inspection of the Home

- Diagnostic equipment is used to test the conditions of your heating system, hot water heater and oven
- Testing results determine opportunities for upgrades

Blower Door Test

Thermal Imaging (optional)





HPwES Tools

The right tools can illustrate the problem.





Blower Door set-up

What your eye sees

What the IR Camera sees



Home Performance Rebates



For participating BPI Gold Star contractors:

<u>Tier 2</u> <u>Calculated Energy Saved</u> <u>Incentive</u>

Insulation*, Air sealing, DHW 5 to < 20% **50% of cost up to \$2,000**

\$500 UEZ/LMI/AH bonus

Tier 3-1

Insulation*, Air sealing, plus at least 1 other eligible measure and Pre + Post blower door test

Calculated Energy Saved

20 to < 25%

Incentive

50% of cost up to \$3,000 \$750 UEZ/LMI/AH bonus

Tier 3-2

Insulation*, Air sealing, plus at least 1 other eligible measure and Pre + Post blower door test

Calculated Energy Saved

> 25%

Incentive

50% of cost up to \$4,000 \$1,000 UEZ/LMI/AH bonus



Home Performance Financing



< \$5,000 loans

EFS 0% financing project loans for 3 years

< \$10,000 loans

0% financing up to \$10,000 for 7 years (\$5,000 minimum)

> \$10,000 loans

0.99% financing up to \$15,000 for 9 years

Check with your local utility for additional loan opportunities



Residential Portfolio of Programs

NJCleanEnergy.com/RESIDENTIAL

HOME PERFORMANCE W/ ENERGY STAR®

WARMADVANTAGE & COOLADVANTAGE

ENERGY EFFICIENT PRODUCT REBATES

RESIDENTIAL NEW CONSTRUCTION

COMFORT PARTNERS

- Whole-house and safety solutions for existing homes
- Air sealing, insulation, heating and cooling upgrades
- Up to a \$4,000 rebate + 0% financing up to \$10,000 or .99% up to \$15,000

- Stand-alone rebates for heating and cooling systems
- Furnaces, boilers, water heaters, central air conditioners, minisplits, heat pumps, etc.
- Includes ENERGY STAR® certified refrigerators, dryers, washers, air purifiers, dehumidifiers, room air conditioners, Refrigerator/Freez er Recycling and Lighting Discounts



 Builders work with a rater to properly certify the homes to ENERGY STAR® certified or Zero Energy Ready Home levels



 A FREE program including lighting upgrades, hot water conservation, replacement of fridges and thermostats, insulation upgrades and heating and cooling maintenance for income eligible families



WARMAdvantage and COOLAdvantage

NJCleanEnergy.com/WARM and NJCleanEnergy.com/COOL

Heating and Cooling System Rebates

- Central AC Units (\$500 or \$300)
- Central Air Source Heat Pump (Up to \$1,000)
- Mini-Split A/C (\$500)
- Air-to-Water Heat Pump with Integrated Domestic Hot Water (\$2,000)
- Mini-Split Cold Climate Air Source Heat Pump (CCASHP) (up to \$2,000)
- Gas and Oil Furnaces (\$250 or \$500)
- Gas and Oil Boilers (\$300)
- Gas/Propane Water Heaters (\$300)
- Electric Heat Pump Water Heater (\$750)
- Combination Boiler/Furnace and Water Heater (\$700 or \$950)
- Urban Enterprise Zone (UEZ) or LMI Bonus of \$200 per Unit (may receive one or the other, not both



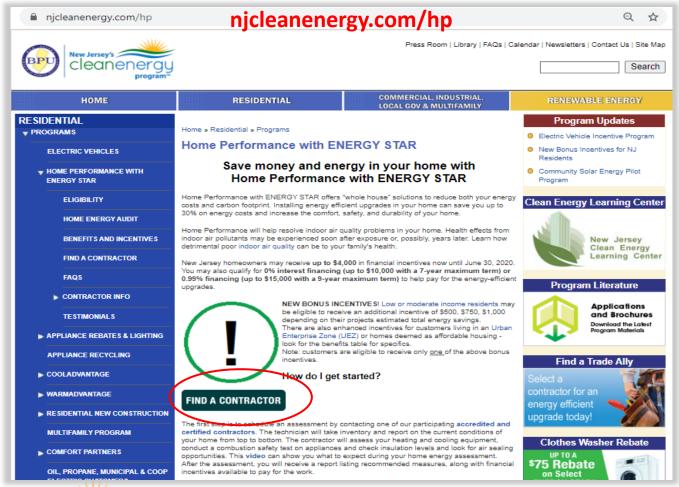


Residential Bonus Incentives

Existing Program	Urban Enterprise Zone (UEZ)	Low to Moderate Income (LMI)	Affordable Housing
WARM/COOL	\$200	\$200	N/A
Residential New Construction	\$500	N/A	Only for Single Family and Multi-Single \$500
Home Performance (depends on tier of program)	\$500, \$750, or \$1,000	\$500, \$750, or \$1,000	Building Type = Multifamily \$500, \$750, or \$1,000

Each program only permits residents to receive one incentive of either the UEZ or LMI bonus







Home

Trade Ally Disclaimer

Search Disclaimer

The list of Trade Allies is provided as an informational source only. The publication or sharing of this list should not be considered, in any way, to be an endorsement, recommendation or promotion, either expressed or implied, of any of the trade allies listed thereon. Accordingly, it is the customer's sole responsibility to investigate and determine the technical capabilities and reliability of the Trade Ally prior to entering into a contract for services provided by that Trade Ally. Customers agree that their selection of any of the Trade Allies on this list is completely voluntary and made without any promise, guarantee, coercion, threat or force by the NJ Board of Public Utilities' Office of Clean Energy. This listing is not intended to be an all-inclusive list of qualified Trade Allies. By clicking "agree," you expressly agree to the terms of the above disclaimer.

In order to qualify for incentives within the Home Performance with ENERGY STAR Program, work must be completed by one of the certified Home Performance Contractors listed in the NJCEP Trade Ally Database.

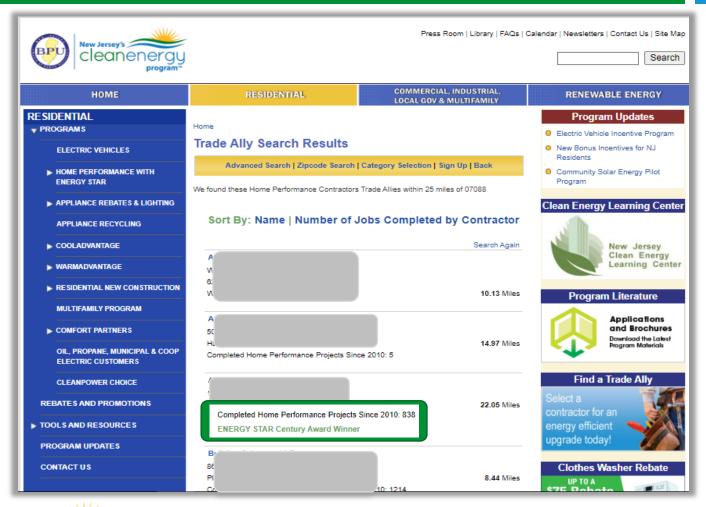
Contractors participating in New Jersey's Home Performance with ENERGY STAR® meet the certification and accreditation guidelines of the Building Performance Institute (BPI), the industry's resource for building science technology that sets standards for assessing and improving the energy performance of homes.

Agree

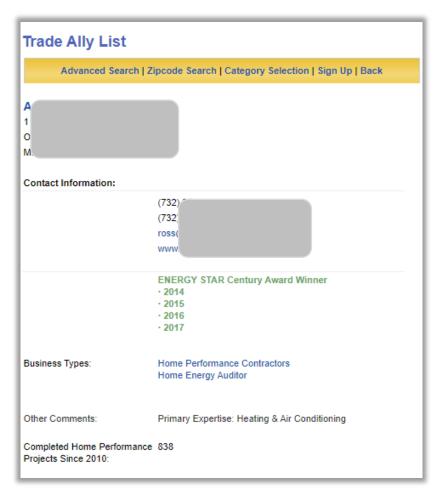


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nd a Trade Ally Near You:				
Type of Trade Ally:	Home Performance Contractors ✓			
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More Information

VISIT

NJCleanEnergy.com

CONTACT

(866) 657-6278

Outreach@NJCleanEnergy.com

NEWSLETTER

NJCleanEnergy.com/NEWSLETTER

LISTSERVS

NJCleanEnergy.com/LISTSERVS







@NJCleanEnergy





Residential Energy Efficiency Programs



Energy Efficiency Programs that help you save energy and money

High-efficiency products use less energy and can save you money. SJG Smart Energy Partners program is a compliment to NJCEP and is designed to help make energy efficiency more affordable. Whether your home is already heating with natural gas, or you're converting to natural gas, financial incentives are available.

South Jersey Gas Marketplace	~
Instant Home Energy Analysis	•
Home Energy Assessment	~
High-Efficiency Equipment Rebates	~
High-Efficiency Equipment Loan	~
Home Performance with Energy Star	~
Home Weatherization Program	~

https://southjerseygas.com/save-energy-money/residential-savings.aspx

Efficient Product Marketplace

Online store where SJG customers can purchase energy efficient products and receive an instant rebate:

- \$150 rebates on smart thermostats
- 50% off lighting
- 50% off power strips
- 50% off water saving products
- SJG Marketplace Customer Support
 - Phone: (844) 333-3803
 - Email: service@southjerseygasmarketplace.com



www.southjerseygasmarketplace.co m



Online Home Assessment

- Marketed as "Instant Home Energy Analysis, this a <u>free</u> online home self-assessment
- You'll see how efficient your home is, be provided with potential savings estimates, and customized energy savings recommendations that make sense for you
- It takes less than five minutes and is the first step to learning ways to save energy in your home
- SJG website link: https://sjg.energysavvy.com/residential/start/



In Home Energy Assessment

- \$49 assessment (\$295 value) payable directly to the contractor includes;
 - A complete home energy audit provided by a dedicated SJG contractor
 - The audit can take 3 4 hours to complete
 - A written report that identifies and prioritizes the most important energy-conserving fixes for reducing home energy use and simple measures you can implement
- During the assessment, the contractor may install energy-efficient measures at no extra charge, including:
 - Faucet Aerators
 - Low-flow Showerheads
 - Advanced Power Strips
 - LED Light Bulbs



In Home Energy Assessment

South Jersey Gas Contractors

- The Insulation Heating & Cooling Group: (609) 704-7040
 - Serving Atlantic & Cape May Counties



- Serving Burlington, Camden, Gloucester, Salem, & Cumberland Counties
 - · Are granted permits from the towns they are canvassing
 - The "door-knockers" have ID badges from Allied as well as SJG contractor badges
 - The "door-knockers" provide an overview of the program and other SJG incentives
 - · If the customer is interested in learning more, a separate appointment is scheduled
 - · Door-hangers left at homes where there was no answer



High Efficiency Equipment (HVAC) Loans & Rebates

Loan

- Get up to \$11,000 for installing high efficiency natural gas heating and water heating equipment
- 0.00% interest
- 7 year term

OR

- Rebate
 - \$500 Furnace or Boiler
 - \$600 Furnace and Water Heater
 - \$600 Boiler and Water Heater



Home Performance Loans

- Home Performance offers "whole house" solutions to reduce both your energy costs and carbon footprint. Installing energy efficient equipment upgrades as well as reviewing the need for air sealing and added insulation in your home
- Starts with a home energy assessment performed by a certified contractor
 - Loan
 - Up to \$10,000
 - 0.00% interest
 - 7 year term

OR

- Up to \$15,000
- 0.99% interest
- 9 year term



New Jersey homeowners may receive up to \$4,000 in financial incentives from the New Jersey Office of Clean Energy

Home Weatherization Program *Free* To Income Qualified Customers

- Based on family income and size (verified prior to work being performed)
- Starts with a FREE home energy assessment performed by a dedicated SJG contractor, GreenLife Energy Solutions, (609) 407-6900

 The FREE installation of weatherization measures is capped at \$6,000, which is paid to GreenLife by SJG



Home Weatherization ProgramFree To Income Qualified Customers

To qualify, you must have a South Jersey Gas account, heat your home with natural gas and have a combined annual household income that falls within the income ranges below:

The state of the s		
Persons in household	Minimum	Maximum
1	\$31,226	\$49,960
2	\$42,276	\$67,640
3	\$53,326	\$85,320
4	\$64,376	\$103,000
5	\$75,426	\$120,680
6	\$86,476	\$138,360
7	\$97,526	\$156,040
8	\$108,576	\$173,720
For each additional family member	\$11,051	\$17,680

- Income guidelines are based on federal poverty guidelines and are updated annually (February/March)
- Customers below the minimum income levels should be referred to New Jersey Comfort Partners: (800) 915-8309





Energy Efficiency Programs Dedicated Contact

Energy Efficiency & Conservation Department

- Located in Atlantic City, NJ
- Energy Efficiency Marketplace, Financing, & Rebates
- Participating Contractors
- Patrick McDevitt, Program Coordinator, Energy Efficiency & Conservation
- pmcdevitt@sjindustries.com

- Phone: (609) 204-3722

www.southjereygas.com



Sustainable Jersey Energy Efficiency Outreach Toolkits

Toolkits provide:

- 'Plug and play' outreach collateral
 - municipal letters,
 - press releases, and
 - flyers
 - Webpage text, etc.
- Best Practices for successful outreach campaigns





Energy Efficiency Toolkits



Commercial Energy Efficiency Outreach Campaign Best Practices for a Successful

- The best practices included in this document are listed for each step of the outreach campaign:

Letter to Businesses

A letter to all township businesses from the mayor/municipality is a required part of the mayor/municipality is A letter to all township businesses from the mayor/municipality is a required part of the it will areastly increase anuarenace of the Diract Install program among municipal businessenger Commercial Energy Efficiency Outreach Action. Because the letter comes from a trusted mess of the Direct Install program among municipal businesses.

Letter may be customized, but the text in red is required. Date

Dear [Municipality] Business Owner:

As part of [Municipality]'s continued efforts to promote sustainability in our community, I am reaching

The process starts with a free, no-obligation energy assessment of your building(s) by a NICEPesignated Direct Install contractor. Contact the NICEP-designated Direct Install contractor for your building(s) by a NICEPto set IID an energy assessment at Icantact information for DI contractor for your esignated Direct Install contractor. Contact the NICEP-designated Direct Install contractor for your as, [contact information for DI contractor]. LUDE IF APPLICABLE: Learn more about incentives available to businesses including the by attending NCEP offers an array of incentives that businesses can use alone or in combination with Direct Install.

Businesses that have recently done HVAC equipment or lighting upgrades or have custom equipment. NICEP offers an array of incentives that businesses can use alone or in combination with Direct Install needs should consider NI SmartStart Buildings which offers rebates on individual upgrade measures. Businesses that have recently done HVAC equipment or lighting upgrades or have custom equipment and can be anolised for retroactively. For more information about the full array of NICEP incentives.

assist with outre Save Up to 80% on Energy-Saving

Upgrades for Your Business

businesses

ty owners from tax rolls

New Jersey's Clean Energy Program™ (NJCEP) Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses.

> The process starts with a free, no-obligation energy assessment of your building.

To learn more about the Direct Install Program and all the NJCEP incentives available to businesses, visit: NJCleanEnergy.com/Cl.



upgrades to lighting; heating, cooling & ventilation (HVAC): refrigeration: motors: natural gas systems: and variable frequency dr

Name of Contractor Phone number, Email

INFORMATION SESSION

Representatives from NJCEP

and the NJCEP-designated

Direct Install contractor will

provide information about

incentives available to

[Municipality]'s businesses.

Date, Time

Location

To set up a free assessment

with the NJCEP-designated

Direct Install contractor contact:

INSERT TOWN OR GREEN TEAM LOGO HERE



Social Media Templates



New Jersey's Clean Energy Program™ Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses. The process starts with a free, no-obligation energy assessment of your building.

To set up a free assessment with the NJCEP-designated Direct Install contractor contact [Name of Contractor at Phone number, Email] OR visit [Municipality]'s www.xyz.gov.

#NJCleanEnergyProgram #SJEnergyEfficiency

As part of [Municipality]'s continued efforts to promote sustainability in our community, I am reaching the Direct Install program offered by New Jersey. Created specifically for existing small to medium-sized facilities, the Direct Install Program Created specifically for existing small to medium-sized facilities, the Direct Install Program up to 80% of costs for energy-saving upgrade to high efficiency equipment. The program energy-saving upgrade measures. Measures covered by the Direct install program in the program of the program is a solution of the program of the program is a solution of the program of the program is a solution of the program of the program is a solution of the program of the program is a solution of the program of the program is a solution of the program of the program is a solution of the program of the

solution that makes it easy and affordable to upgrade to high efficiency equipment. The pre-up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct instituted lighting: heating, cooling & ventilation (HVAC): refrigeration: motors: natural eas sust up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Installation (HVAC); refrigeration; motors; natural gas syst Energy-saving upgrade measures made through the Direct Install program usually pay for them within 1 to 3 vears and businesses will see significant energy and cost savings for many vears co Energy-saving upgrade measures made through the Direct Install program usually pay for them within 1 to 3 years and businesses will see significant energy and cost savings for many years co

Insert information about any additional incentives or financing available through your gas or

Consider adding a local testimonial here, for example: The Township of Mayberry used the Direct in the Constitution of Mayberry used the Constitut Consider adding a local testimonial here, for example: The Township of Mayberry used the Direct III annual energy savings of \$17,700. [See Best Practices for a Successful Commercial English of the Com Program to get \$100,000 of energy-saving upgrade measures at a 70% price reduction, which resulting on developing testimonial statements. projected annual energy savings of \$17,700. (See <u>Best Practices for a successful compared to the projection of the proj</u> The process starts with a free, no-obligation energy assessment of your building(s) by a NICEP-designated Direct Install contractor for your building(s) by a NICEP-designated Direct Install contractor for your building(s).

an information session [Date, Time, Location].

needs should consider NJ SmartStart Buildings*, which offers rebates on individual upgrade measur available to businesses, visit NJCleanEnergy.com/Cl. Or substitute municipal webpage. If applicable and can be applied for retroactively. For more information about the full array of it will be substitute municipal webs Mayor, Municipality

Outreach Best Practices

Identifying Outreach Partners

- Local utilities (electric and natural gas)
- Nearby municipalities
- Local houses of worship
- Local school districts

Mailings and Online Outreach

- Create a video of mayor or other community leader having a home energy assessment
- Issue a press release about the campaign
- Use social media
- Follow up with Email

Community Events Outreach Campaign

- Plan in-person and virtual workshops
- Schedule presentations at recurring community events
- Table at local events

Additional Incentives Available

- Comfort Partners
- COOLAdvantage and WARMAdvantage Programs
- Appliance Recycling Program
- Programs available through Utilities



Helping Residents Make the Most of HPwES

Encourage Residents to:

- Use their assessment to get multiple price estimates
- Work with contractors to adjust scope of work to fit needs
- Contact New Jersey's Clean Energy Program with questions about the HPwES program at 866-NJSMART (866-657-6278)





Upcoming Events

Commercial Energy Efficiency Outreach Virtual Training

Jun 11, 2020, 1:00 PM to 2:30 PM

Sustainable Energy Communities Webinar

Jun 17, 2020, 1:00 PM to 2:30 PM

Adding EVs to Your Municipal Fleet and Community Webinar

Jun 24, 2020, 1:00 PM to 2:30 PM



Sustainable Jersey Supporters & Sponsors

Program Underwriters









Grants Program





Corporate Sponsors

PLATINUM











SILVER































Contact Information

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Patrick McDevitt

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Tracey Woods

Project and Research Specialist, Sustainable Jersey woodst@tcnj.edu



Outreach Campaign Support Documents

Commercial



Best Practices for a Successful Commercial Energy Efficiency Outreach Campaign

The best practices included in this document are listed for each step of the outreach campaign:

- Letter to Businesses
- Outreach Partners
- · Outreach Campaign Strategies

Letter to Businesses

A letter to all township businesses from the mayor/municipality is a required part of the Commercial Energy Efficiency Outreach Action. Because the letter comes from a trusted messenger it will greatly increase awareness

Compile list of local businesses.

- To get list of businesses of
 - NJCEP-designated Municipal Busines
 - Local business ore
 - Health Officer for
- Include retail tenants and

Work with NJCEP-designated Dir

- Direct Install contractor v
- Utility companies serving mailing

Include testimonial from munici Install in your letter.

- Use list of businesses that at the very bottom of the businesses
- · Reach out to the identifie

Include notice of a workshop in

· If the municipality is host

Municipal Employee Memo/Email

Dear [Municipality] Employees,

As part of [Municipality]'s continued efforts to promote sustainability in our community, the [Municipality/Green Team] is conducting an outreach campaign to encourage local businesses to participate in the Direct Install Program offered by New Jersey's Clean Energy Program™

Municipal employees are asked to support this outreach campaign by helping to inform local businesses and commercial property owners about the Direct Install program. Suggestions for supporting the outreach campaign include:

- . Including a notice about the Direct Install program in any correspondences you may have with local businesses/commercial property owners, such as inspection notices.
- · Display flyers in public areas like the clerk's office and permit desk.
- · Include mention of the Direct Install program in business-oriented newsletters.

The outreach coordinator for this project is [name of coordinator]. He/she has outreach materials including NJCEP-approved text, flyers, and more. To get outreach materials and learn more about the outreach campaign, contact the outreach coordinator at [contact information].

ABOUT DIRECT INSTALL

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

The process starts with a free, no-obligation energy assessment by a NJCEP-designated Direct Install contractor. Businesses should be encouraged to contact the NJCEP-designated Direct Install contractor for our area, [contractor name], to set up an energy assessment at [contact information for DI contractor).

Regards,

Residential



Best Practices for a Successful Residential Energy Efficiency Outreach Campaign

The best practices included in this document are listed for each step of the outreach campaign:

- · Identifying outreach partners
- · Mailings and online outreach
- · Community events outreach campaign
- · Additional incentives available for residents

Identifying Outreach Partners

Maximize the imr These organization about the progra

- Local utili In additio utilities n
 - o H
- Nearby n Issuing a j (BPI) Gold

 - o At
- Local house
- o Ta
- Local scho
 - o Inc

Sustainable Jersey Model RFP

<name of municipality>

Request for Proposals for Energy Assessment Services

The <name of municipality>, <name of county>, NJ is requesting proposals from Building Performance Institute ("BPI") accredited contractors to perform home energy assessments. All submitted proposals for energy assessments shall be in accordance with the attached requirements. In general, the assistance <name of municipality> is seeking one or more BPI GoldStar contractor(s), who participate in the New Jersey Home Performance with ENERGY STAR® Program ("HPwES"), to perform home energy assessments on residential units in <name of municipality> and identify potential upgrades for homeowners to increase energy efficiency.

<name of municipality> is engaging in a municipal-wide campaign to promote energy efficiency. Home energy assessments are the first step in reaching energy efficiency goals, while showing how homeowners can save money, realize comfort, and complete the HPwES program. <name of municipality> will be providing information about its energy assessment program to its residents to promote wide scale participation in the HPwES program. The outreach campaign may include efforts by local 'green team' volunteers to schedule workshops and tabling events with local partner organizations, a letter from the municipality to residents announcing the program, and other publicity and outreach efforts by the municipality and local organizations.

Please provide proposed fixed price assessment costs for each residential unit where an assessment will be performed. The proposal should also identify the duration of time for which the fixed price assessment will be available to residents, with a time frame of six months at a minimum. A contract will be awarded based on analysis of experience. in particular New Jersey experience, references, insurance coverage, BPI accreditation status and proof of accreditation. HPwES program participation, time frame for completion, and price. Contractors interested in performing these assessments may be asked to attend one (1) or more interviews with <name of municipality> Energy Coordinator, Borough Administrator and/or the Governing Body.

Please submit proposals no later than <time and date> to the following address:

<name>, Energy Coordinator <name of municipality> <address of municipality

Mailing and Letter Templates

Commercial

(Print on Municipal letterhead)
Letter may be customized; but the text in red is required.

Date

Dear [Municipality] Business Owner:

As part of [Municipality]'s continued efforts to promote sustainability in our community, I am reaching out to all businesses to encourage you to participate in the Direct Install Program offered by New Jersey's Clean Energy Program™ (NJCEP).

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

Energy-saving upgrade measures made thro within 1 to 3 years and businesses will see si

Insert information about any additional in utility.

Consider adding a local testimonial here, fo Program to get \$100,000 of energy-saving u a projected annual energy savings of \$17, Efficiency Outreach Campaian document for

The process starts with a free, no-obligation designated Direct Install contractor. Contac area, [contractor name], to set up an energ

INCLUDE IF APPLICABLE: Learn more about in a source about in an information session [Date, Time, Location

NJCEP offers an array of incentives that busi Businesses that have recently done HVAC ee needs should consider NJ SmartStart Buildin and can be applied for retroactively. For mo available to businesses, visit <u>NJCleanEnergy</u>.

Regards,

Mayor, Municipality

Commercial Energy Efficiency Outreach Follow-Up Letter

Print on Municipal letterhead or send via municipal email

Date

Dear [Name of Business Owner]:

Thank you for participating in [Municipality]'s commercial energy efficiency outreach program by having a Direct Install energy assessment.

As a reminder, the Direct Install program pays up to 80% of costs for energy-saving upgrade measures. Also, upgrade measures made through Direct Install usually pay for themselves within 1 to 3 years and businesses will see significant energy and cost savings for many years come.

[Municipality]'s green team is reaching out to you to find out if your business is planning to proceed with the project(s) identified by the Direct Install contractor. If you have questions about Direct install or about the pricing or scope of work in the proposal you received, we can connect you with a representative at New Jersey's Clean Energy Program (NJCEP).

There are several NJCEP incentive programs for businesses. Some businesses, particularly businesses that have already had lighting or HJAC upgrades done or that require custom equipment, may feel that Direct Installs in ot the right. One program those businesses may be interested in its NJ SmartStart Buildings⁹, which offers rebates on individual and custom upgrade measures, including retroctive rebates for legible equipment installed in the past year. NJ SmartStart Buildings⁹ and Direct install can be used at the same time to cover different

Please contact the [Municipality] green team at (email address). If you prefer, you can contact NICEP directly at (866) NI SMART / (866) 657-6278 or rindemNICleanEnergy.com to discuss which incentives best fit the needs of your business.

For more information about the full array of NJCEP incentives available to businesses, visit NJCleanEnergy.com/Cl.

Regards.

Mayor, Municipality

Residential

Municipal Letter to Residents about HPwES Home Energy Assessment

Print on municipal letterhead

Customized text may be added, but language in red is required

Dear [Municipality] resident,

As part of [Municipality]'s ongoing sustainability efforts, [Municipality/Mayor/Council] is encouraging residents to consider having a Home Performance with ENERGY STAR® home energy assessment.

New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program (HPwES). Add sentence about additional financing options available through utility, if applicable.

The first step to participate in the HPwES Program is to have a home energy assessment performed by a HPwES Building Performance Institute (BPI) GoldStar certified auditor. [Municipality] has partnered with [name of contractor(s)] to make it easy.

For just \$ XX (up to a \$400 value), [name of contractor(s)] will conduct an in-depth home energy assessment to help identify opportunities to reduce your energy costs. This home energy assessment will include a health and safety check for carbon monoxide levels, moisture issues, and indoor air quality problems.

You will receive a detailed written report that prioritizes and identifies energy-conserving fixes, with

efficiency, and hot

Lower your energy bills while reducing your home energy usage.

New Jersey's Clean Energy Program™ Home Performance with ENERGY STAR® offers residents up to \$4,000 in rebates and zero- or low-interest loans for energy efficiency measures.

The first step to participate in the program is to have a home energy assessment with a HPwES Building Performance Institute (BPI) GoldStar certified auditor.

To make getting a home energy assessment easier, [Municipality] has partnered with [name of partner] to offer a discounted \$XX (up to a \$400 value) home energy assessment.

INSERT TOWN OR GREEN TEAM LOGO HERE



*Source: U.S. Environmental Protection Agency

Air sealing and insulation are some of the measures available to improve the comfort, health, and safety of your home and reduce your energy bills.



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to municipal web

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information].

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Webpage Template

Commercial

Commercial Energy Efficiency Text for Municipal/Green Team Webpage

Customized text may be added, but it is recommended to not edit language in red

New Jersey's Clean Energy Program™ — Direct Install
Direct Install helps businesses lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures.

The Direct Install program strengthens local businesses by giving them a competitive cost advantage in both the short term and the long term. Energy-saving upgrade measures can help make the business more comfortable (reduces cold or stuffy areas) and more pleasant for customers and employees alike. Reducing energy use reduces operating expenses, which in turn, helps the bottom line for local businesses.

Energy-saving upgrade measures made through the Direct Install program usually pay for themselves within 1 to 3 years and businesses will see significant energy and cost savings for many years to come. Energy-savings upgrade measures covered by the program include lighting; heating, cooling and ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

Insert information about any additional incentives or financing available through your natural gas or electric utility.

Eligibility

NJ commercial property owners and retail tenants that occupy existing small to mid-sized commercial and industrial facilities with an average peak electric demand below 200 kW* for the previous 12 months are eligible to participate in Direct Install.

Houses of worship and residential complexes billed at the commercial electrical rate (such as assisted living and affordable housing complexes) are eligible. Also, portions of residential buildings billed at the commercial rate, such as amenities and common spaces, are eligible.

NJCEP also has incentives available for residential properties at NJCleanEnergy.com/Residential.

Steps to Participate in the Direct Install Program

Residential

Template Municipal/Green Team Webpage

Text may be customized, but language in red is required, Highlighted text should be customized.

New Jersey's Clean Energy Program™ — Home Performance with ENERGY STAR®

Home Performan costs and your ca 30% on energy of Energy Program" efficiency upgrad

Complete inform incentives design

Steps for hon

STEP 1: Have a H The first step to p HPWES Building P [name of contract

For just \$ XX (up assessment to he will include a heaproblems.

You will receive a recommendation insulation levels, water system eff

STEP 2: Get Mult NJCEP recommer GoldStar contract

Below is a list of l Consider includin an option for resi

STEP 3: Select a C After reviewing the price estimate ma Contractors have in HVAC will likely in the recommen

Frequently Asked Questions

New Jersey's Clean Energy Program also has a detailed <u>FAQ</u> with answers to additional questions.

Questions included in this FAQ

General questions about HPwES

What is Home Performance with ENERGY STAR® (HPWES)?

Financing home energy efficiency upgrades

- How much can I expect to receive in rebates?
- · How much money do I have to spend initially?
- . How do I receive HPwES Program rebates and zero- or low-interest loans?

Using the home energy assessment report to get price estimates

- How do I follow the NJCEP recommendation that I use my home energy assessment report to get price estimates from three participating BPI GoldStar contractors?
- . Do I have to do all the work suggested in the home energy assessment?
- Is it possible that the three estimates from participating BPI GoldStar contractors will recommend different work be done on the house?

Eligibility

- · What if I live in a building with more than one residence?
- · Is my business eligible for incentives?

General Questions About HPwES

What is Home Performance with ENERGY STAR® (HPWES)?

Home Performance with ENERGY STAR® offers "whole house" solutions to reduce both your energy costs and carbon footprint. Installing energy efficient upgrades in your home can save you up to 30% on energy costs and increase the comfort, safety, and durability of your home. New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program.

Full details of the HPwES Program can be found at https://www.NJCleanEnergy.com/HP.

Promotional Materials

Commercial

Save Up to 80% on Energy-Saving Upgrades for Your Business

New Jersey's Clean Energy Program™ (NJCEP) Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses.

The process starts with a free, no-obligation energy assessment of your building.

To learn more about the Direct Install Program and all the NJCEP incentives available to businesses, visit: NJCleanEnergy.com/Cl. Or substitute municipal webpage.

Direct Install can be used for energy

and variable frequency drives.

upgrades to lighting; heating, cooling &

(HVAC); refrigeration; motors; natural gas

New Jersey's Clean Energy Program™ (NJCEP)Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses.

> The process starts with a free, no-obligation energy assessment of your building.

Direct Install con be used for energysaving upgrades to: lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

To learn more about the Direct Install Program and all the NJCE incentives available to businesses, visit:

NJCleanEnergy.com/Cl. Or substitute municipal webpage, if applicable.

INFORMATION SESSION

Representatives from NJCEP and the NJCEP-designated Direct Install contractor will provide information about incentives available to [Municipality]'s businesses.

Date, Time Location

To set up a free assessment with the NJCEP-designated Direct Install contractor contact:

INFORMATION SESSION

Representatives from NJCEP and the NJCEP-designated Direct Install contractor will provide information about incentives available to [Municipality]'s businesses.

Date, Time Location

To set up a free assessment with the NJCEP-designated Direct Install contractor contact:

> Name of Contractor Phone number, Email

New Jersey's Cleanenergy

Residential

Lower your energy bills while reducing your home energy usage.

New Jersey's Clean Energy Program™ Home Performance with ENERGY STAR® (HPwES) offers residents up to \$4,000 in rebates and zero- or low-interest loans

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[Municipality] is supporting an environmental stewardship opportunity for residents.

New Jersey's Clean Energy Program™

Home Performance with ENERGY STAR® offers
residents up to \$4,000 in rebates and zero- or lowinterest loans for energy efficiency measures that
can improve the comfort, health, and safety of your
home while reducing your carbon footprint.

The first step to participate in the program is to have a home energy assessment with a HPwES Building Performance Institute (BPI) certified auditor.

To make having a home energy assessment easier, [Municipality] has partnered with [name of partner] to offer a discounted home energy assessment for \$XX (up to a \$400 value).

For more information about available incentives and [Municipality]'s home energy assessment offer, visit [URL for municipal energy outreach webpage].

Talk to us!

Learn more about saving energy at home and incentives available to residents, including [Municipality]'s discounted offer for a home energy assessment, by visiting the information table set up at this week's after service coffee hour.

INSERT TOWN OR GREEN TEAM LOGO HERE





incomercial Protection Advant

ng and insulation are some of sures available to improve the rt, health, and safety of your and reduce your energy bills.

ON

cluding a special offer for a ts of [Municipality].



INSERT TOWN OR GREEN TEAM LOGO HERE

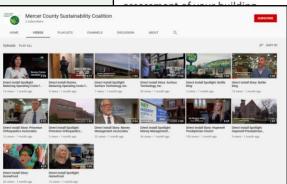
Social Media Templates

Commercial

Social Media Templates



New Jersey's Clean Energy Program™ Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses. The process starts with a free, no-obligation energy



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Efficiency

Residential

Social Media Templates



New Jersey's Clean Energy Program™ offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program.

Start today with a home energy assessment performed by a HPwES Building Performance Institute (BPI) certified auditor. Visit [Municipality]'s www.xyz.gov to learn about available incentives and a special home energy assessment offer for [Municipality] residents. #NJCleanEnergyProgram #SJEnergyEfficiency



Media Kit

Commercial

Insert Municipal/Green Team Logo Here

Customized text may be added, but it is recommended to not edit language in red

IMMEDIATE RELEASE Contact:

Date of Release Main Contact Phone Email
Website address Secondary Phone Email
Contact

New Jersey's Clean Energy Program™ — Direct Install

Direct Install helps businesses lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

As part of [Municipality]'s ongoing sustainability efforts, the [Municipality] is encouraging local businesses to have a Direct Install assessment.

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

sh the Direct Install program usually pay for themselves ificant energy and cost savings for many years come.

tives or financing available through your gas or electric

xample: The Township of Mayberry used the Direct Install rade measures at a 70% price reduction, which resulted in). (See <u>Best Practices for a Successful Commercial Energy</u> ps on developing testimonial statements.)



Residential

Insert Municipal/Green Team Logo Here

Customized text may be added, but it is recommended to not edit language in red

IMMEDIATE RELEASE Contact:

 Date of Release
 Main Contact
 Phone
 Email

 Website address
 Secondary
 Phone
 Email

Contact

New Jersey's Clean Energy Program™ — Home Performance with ENERGY STAR® (HPwES) helps residents lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

As part of [Municipality]'s ongoing sustainability efforts, the [Municipality/Mayor/Council] is encouraging residents to have a Home Performance with ENERGY STAR® home energy assessment.

Home Performance with ENERGY STAR® (HPWES) offers "whole house" solutions to reduce both a resident's energy costs and your carbon footprint. Installing energy efficient upgrades in your home can save you up to 30% on energy costs and increase the comfort, safety, and durability of your home. New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program. Add sentence about additional financing options available through titley, if applicable;

The first step to participate in the HPwES Program is to have a home energy assessment performed by a HPwES Building Performance Institute (BPI) GoldStar certified auditor. [Municipality] has partnered with [name of contractor(s)] to make it easy.

For just \$ XX (up to a \$400 assessment to help identi assessment will include a indoor air quality problen

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Images from energystar.gov