

Community Energy Efficiency Outreach Made Easier with Sustainable Jersey Toolkits!



## Announcements

More info on each initiative can be found in the rotating images at <u>sustainablejersey.com</u>

- Certification Timeline Changes
  - Municipal Samantha, info@sustainablejersey.com
  - **Schools** Veronique, lambertv@tcnj.edu
- Free Municipal Tech Coaching Lauren, skowronl@tcnj.edu
- **Census Response** Samantha, info@sustainablejersey.com



## **Upcoming Energy Webinars**

Case Studies from New Jersey's Community Solar Energy Pilot Program Year 1 Wednesday, May 20, 2020, 1:00 PM - 2:30 PM

Webinars coming in June

Adding EVs to Your Municipal Fleet and Community Sustainable Energy Communities



@SJ\_Program | #NJSustainabilitySummit

## Speakers

Moderator Tracey Woods – Project and Research Specialist, Sustainable Jersey

#### **Speakers**

Cathleen Lewis – Outreach Coordinator, Division of Clean Energy New Jersey Board of Public Utilities

**Tony O'Donnell** – Account Manager, NJCEP Commercial Programs

Jenny Ludmer – Community Outreach Manager, Sustainable Princeton

Michele Calabrese – Account Manager, NJCEP Residential Programs



@SJ\_Program | #NJSustainabilitySummit

Sustainable Jersey Energy Efficiency Outreach Toolkits

#### **Toolkits provide:**

- 'Plug and play' outreach collateral
  - municipal letters,
  - press releases, and
  - flyers
  - Webpage text, etc.
- Best Practices for successful outreach campaigns







**Cathleen Lewis** Outreach Coordinator Division of Clean Energy New Jersey Board of Public Utilities



# Commercial Energy Efficiency Outreach

Action Updated 2020

10-20 points

New Jersey's Clean Energy Program<sup>™</sup> Direct Install program

Up to 80% of the cost of energy-saving upgrades for small to mid-sized businesses.



## **Commercial Energy Efficiency Outreach**

#### For 10 points:

- NEW! Notify Sustainable Jersey at info@sustainablejersey.com
- Letter on municipal letterhead to local businesses promoting Direct Install
- One additional outreach activity

#### For 20 points:

• 2.5% of businesses sign contract for Direct Install energy assessment

Municipality	County	# C&I Taxed Parcels (2018)	# of Projects Needed to receive 20 point (2.5%)
Aberdeen Township	Monmouth	187	5
Absecon City	Atlantic	188	5
Alexandria Township	Hunterdon	36	1
Allamuchy Township	Warren	19	1
Allendale Borough	Bergen	65	2
Allenhurst Borough	Monmouth	27	1
Allentown Borough	Monmouth	39	1
Alloway Township	Salem	34	1
Alpha Borough	Warren	70	2
Alpine Borough	Bergen	18	1
Andover Borough	Sussex	58	2
Andover Township	Sussex	144	4
Asbury Park City	Monmouth	378	10
Atlantic City	Atlantic	1483	38
Atlantic Highlands Borough	Monmouth	94	3
Audubon Borough	Camden	157	4
Auduban Bark Baraugh	Camdon		

#### This information is embedded as a pdf in the action.

## **Residential Energy Efficiency Outreach**

### 10-20 points

#### **Energy-saving home upgrades can:**

- Save homeowners up to 30% on energy costs
- Increase home comfort and safety

New Jersey's Clean Energy Program<sup>™</sup> Home Performance with ENERGY STAR<sup>®</sup>

- Up to \$4,000 in rebates
- Zero- or low-interest loans





@SJ\_Program | #NJSustainabilitySummit

## **Residential Energy Efficiency Outreach**

#### For 10 points

- *NEW!* Notify Sustainable Jersey at info@sustainablejersey.com
- Webpage with program information
- One additional outreach activity

#### **Additional Outreach Activities**

- Workshops for residents
- Visible recognition program for residents
- Posters showing Mayor or other residents
- Community partners, schools, churches
- Local cable access show
- Online video of Mayor having a home energy assessment

#### NorthJersey.com

C 2016 North Jenny Media On

FEBRUARY 26, 2016 LAST UPDATED: FRIDAY, FEBRUARY 26, 2016, 12:31 AM

#### Availability of energy efficiency audits extended

BY RICHARD DE SANTA STAFF WRITER | GLEN ROCK GAZETTE

GLEN ROCK - The ongoing initiative making \$49 home energy efficiency audits available to residents has been extended through 2016 by the Glen Rock Borough Council.

Since its inception in April 2014, the Energy Smart Rock Homes program had been utilized by 138 borough homeowners through last year, according to the Glen Rock Environmental Commission (GREC), which originally proposed the idea to the council.

Performed by Lyndhurst-based Ciel Power, LLC, the typical home energy audit takes from two to three hours, in which company technicians collect approximately 250 data points on each residence. The result is a detailed report highlighting the potential for energy savings and prescribing efficiency measures to achieve them.

While each report is based strictly on the individual home assessment, recommendations frequently include such measures as additional insultation, sealing cracks and gaps, encapsulating crawl spaces and upgrading appliances and heating and air conditioning systems.



See You Around Town- Summit Home Energy Insight Program

## **Residential Energy Efficiency Outreach**

#### For 20 points:

- Identify a home energy assessment offer to feature
  - Utility Partner Approach
  - Contractor RFP Approach
- Letter to residents
   OR
   Inclusion in existing mailer
   with follow-up email to
   municipal mailing list
- Additional outreach activity

#### **Utility HPwES Assessments**

New Jersey Natural Gas SAVEGREEN Project \$49 home energy assessment conducted by SAVEGREEN technicians

> South Jersey Gas Smart Energy Partners \$49 assessment from pre-selected HPwES contractor







# New Jersey's Clean Energy Program<sup>TM</sup>

Clean Energy and Efficiency Opportunities for Residential, Commercial, Industrial, and Institutional Buildings

May 12, 2020

## NJCEP Background

### **ADMINISTERED BY**

New Jersey Board of Public Utilities' Division of Clean Energy

### FUNDING

Societal Benefits Charge (SBC) on utility bill

### PROGRAM GOALS

- Education
- Change behavior
- Provide opportunity for ALL NJ residents to reduce energy and lower operating cost
- Protect the environment and lower emissions
- Meet Governor's goal of 100% clean energy by 2050





## **NJCEP** Portfolio of Programs

New Jersey's

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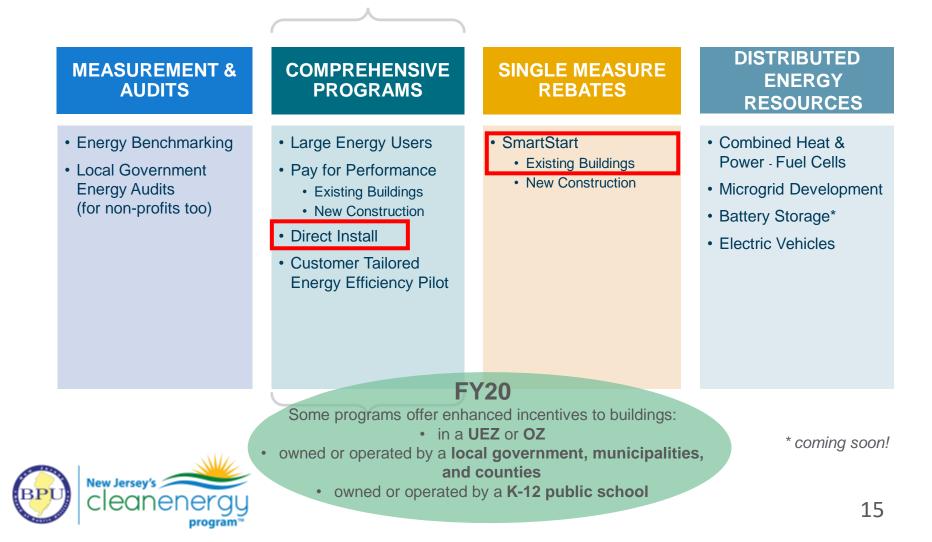
program

RENEWABLE ENERGY	SPECIALIZED ENERGY EFFICIENCY	COMMERCIAL & INDUSTRIAL	DISTRIBUTED ENERGY RESOURCES	RESIDENTIAL
<ul> <li>Offshore Wind</li> <li>SREC Registration</li> <li>Community Solar</li> </ul>	<ul> <li>Community Energy Grants</li> <li>State Facility Initiatives</li> <li>R&amp;D Energy Tech Hub*</li> <li>Workforce Development*</li> </ul>	<ul> <li>Energy Audits</li> <li>Energy Efficiency Incentives</li> <li>High Performance Building Competition</li> <li>Trade Allies</li> </ul>	<ul> <li>Combined Heat &amp; Power – Fuel Cells</li> <li>Microgrid Development</li> <li>Battery Storage*</li> <li>Electric Vehicles</li> </ul>	<ul> <li>New Construction</li> <li>Existing Homes</li> <li>Energy Efficient Products</li> <li>Trade Allies</li> </ul>



# **C&I** Portfolio of Programs

Eligible Sectors: Commercial, Industrial, Government, Schools, Non-Profit, Institutional and Multifamily



Defin	itions: UEZs and		<b>FY20</b> offer enhanced incentives to buildings:
New Jersey's Cleanene	Press Room   Library   FAQs   Cal	owned or operate	<ul> <li>in a UEZ or OZ</li> <li>ed by a local government, municipalities and counties</li> <li>operated by a K-12 public school</li> </ul>
HOME NEW JERSEY'S CLEAN ENE PROGRAM ABOUT NJCEP BOARD OF PUBLIC UTILITIES REBATES AND PROMOTIONS NJCEP POLICY UPDATES & RE FOR COMMENTS	About New Jersey's Clean Energy Program New Jersey's Clean Energy Program is a statewide program that offers financial incentives, programs and services for New Jersey residents, business owners and local governments to help them save energy, money and the environment.  Rebate Quicklinks	RENEV SILE NERGY      Drown Lindoton      Enhanced Rebates Announced      in New Jersey      Solar Transition Stakeholder     Workshops      Community Solar Energy Pilot     Program	Without - Survey - Su
<ul> <li>Eligibility Basis</li> <li>➢ Located in an Urban Enterprise Zone (UEZ)</li> <li>➢ Located in an Opportunity Zone (OZ)</li> </ul>	<ul> <li>Criteria</li> <li>The building where equipment is or will be installed must be located with Enterprise Zone (UEZ). Please follow the steps below to confirm your factore.</li> <li>The building location must be checked against the NJ Community Asset Markov 1. Enter the address of your building in the field at the top of the markov 2. Under the Layers menu on the left side of the screen, scroll down Zones and <i>check</i> to enable the layer.</li> <li>3. Print or save a screenshot of the page to include with your submit For the avoidance of doubt, companies do not need to become a Certified for enhanced incentives from NJCEP.</li> <li>The building where equipment is or will be installed must be located with Opportunity Zone (OZ). Please follow the steps below to confirm your factore.</li> </ul>	ility is within the qualifying <u>fap</u> . p. to <b>Urban Enterprise</b> ssion. UEZ Business to be eligible n the bounds of an ility is within the qualifying	Aartoon Heaking Polular per Polular per Devr ELLENAT



Click here for a link to NJ Community Asset Maps

# Pay for Performance

#### COMPREHENSIVE PROGRAMS



- WHO Large C&I existing buildings or new construction seeking two or more energy efficiency measures with a minimum 15% savings
- SIZE TOAnnual peak demand 200+ kW in the previous year for existingQUALIFYbuildings or over 50,000 square feet of planned new construction
- ABOUT A pre-approved Participating Partner will streamline the program and guide users through the program phases
- INCENTIVE
   50% of project cost (or 80% for UEZ/OZ/ Local Government, Municipalities, Counties /K-12 Public Schools) up to \$2M per project / \$4M per entity annually
  - Incentive payments #2 and #3 are doubled for UEZ/OZ/ Local Government, Municipalities, Counties/K-12 Public Schools



## **Direct Install**

NJCleanEnergy.com/DI

WHO Small to medium sized C&I existing facilities seeking to replace inefficient equipment



PROGRAMS

**COMPREHENSIVE** 

- **SIZE TO** Average annual peak demand <200 kW in the previous 12 months **QUALIFY**
- ABOUT
   A pre-approved regional Participating Contractor will do a walkthrough evaluation and guide users through the program phases
  - Turn-key process with fast project turnaround time
- INCENTIVE•\$125,000 incentive funding per project/building (\$250K UEZ/OZ/<br/>MUNI/LOC GOV/Counties/K-12 Public Schools), or
  - \$250,000 per entity (\$500K ESIP; \$4M UEZ/OZ/ Local Government/MUNI/Counties/K-12 Public Schools



## **Direct Install**

NJCleanEnergy.com/DI

COMPREHENSIVE PROGRAMS

Facilities in Urban Enterprise Zones (UEZ), Opportunity Zones (OZ), local government, Munis, Counties, K-12 Public Schools:

INCENTIVE FUNDING	CUSTOMER
Up to <b>80%</b> of installed cost is paid directly to the contractor	20% of installed cost

All other eligible facilities:

INCENTIVE FUNDINGCUSTOMERUp to 70% of installed cost is paid<br/>directly to the contractor30% of<br/>installed cost



## SmartStart

NJCleanEnergy.com/SSB

SIZE TO

QUALIFY

SINGLE MEASURE REBATES

WHO All C&I: Commercial, Industrial, Agricultural, Government, Non-Profit and Institutional customers

N/A

- ABOUT
   Individual high efficiency equipment rebates for new construction, renovation, remodeling, equipment replacement
  - Prescriptive and custom designed measures
  - Pre-approval required for lighting ≥ \$100,000 and <u>all</u> custom measures
- **INCENTIVE** Prescriptive: \$500,000 for each electric or gas account
  - Custom, lesser of the following:
    - \$0.16/kWh and/or \$1.60/therm saved annually;
    - 50% of incremental installed cost; and
    - Buy-down to 1 year payback based on incremental cost and savings



CAP

## SmartStart

NJCleanEnergy.com/SSB

#### SINGLE MEASURE REBATES



### PRESCRIPTIVE INCENTIVES

- Lighting & Lighting Controls
- Packaged HVAC
- Boilers & Water Heaters
- Chillers
- VFDs
- Food Service
- Refrigeration



Existing buildings prescriptive only:

DOUBLE INCENTIVES FOR OZ/UEZ/ LOCAL GOVERNMENT/MUNIS /COUNTIES/K-12 PUBLIC SCHOOLS



### **CUSTOM INCENTIVES**

- New or innovative technologies proven to be cost-effective and not listed as prescriptive
- Projects must have a minimum first year energy savings of 75,000 kWh or 1,500 therms
- Project pre and post inspection required

# More Information

### **TONY O'DONNELL**

Outreach Account Manager AODonnell@NJCleanEnergy.com 732.259.4938

> VISIT NJCleanEnergy.com

#### NEWSLETTER

NJCleanEnergy.com/NEWSLETTER

### LISTSERVS

NJCleanEnergy.com/LISTSERVS







READY TO GET STARTED? LEARN MORE AND LOCATE A CONTRACTOR AT

### www.njcleanenergy.com/di



Mercer County Sustainability Coalition

### Jenny Ludmer

Member, Mercer County Sustainability Coalition Community Outreach Manager, Sustainable Princeton

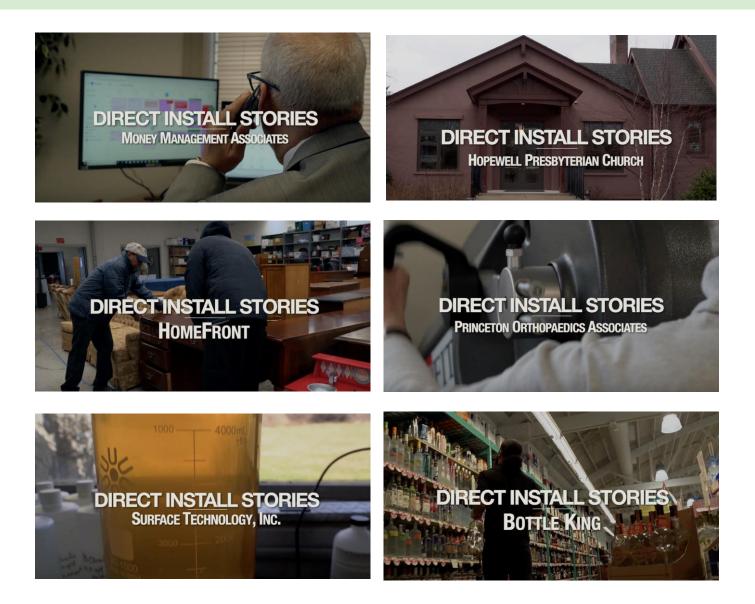


## DIRECT INSTALL STORIES THE NEW JERSEY CLEAN ENERGY PROGRAM DESIGNED FOR SMALL TO MID-SIZED BUSINESSES

mercersustainabilitycoalition.org/testimonials

Find all 14 videos on the MCSC YouTube channel: <a href="http://www.bit.ly/MCSC\_Dl">bit.ly/MCSC\_Dl</a>

### **Testimonials from Six Different Businesses**



### **Plus One Compilation Explaining the Process**

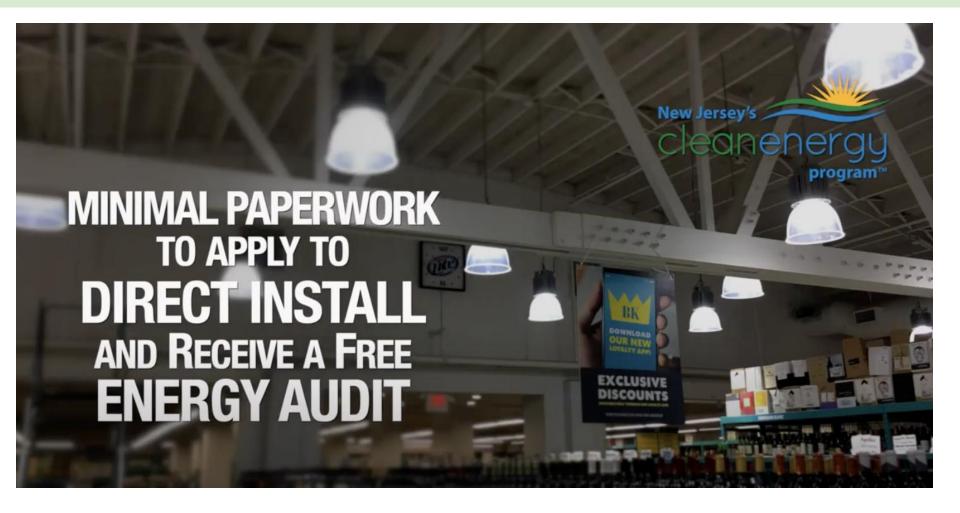


### **Key Components of one Testimonial**



Andreas: "It's a 17,000 square foot liquor store so we use a lot of energy."

### **Key Components of one Testimonial**



Sandra: "The paperwork is minimal. Twelve months of bills and an application to get an energy audit."

# New Jersey Office of Clean Energy Direct Install Program Energy Assessment Tool (V2.0)

### General

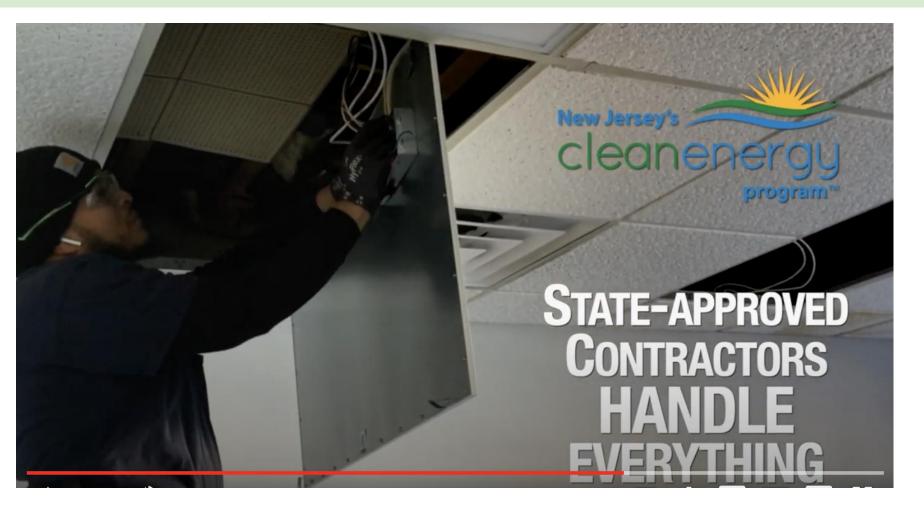
Participating Customer: Contractor / Project #: Facility Name: Street Address: City / Zip Code:

East Windsor LLC		
TSLE TSM7112		
Bottle King (East Windsor)		
385 US Highway 130		
East Windsor	08520-2708	

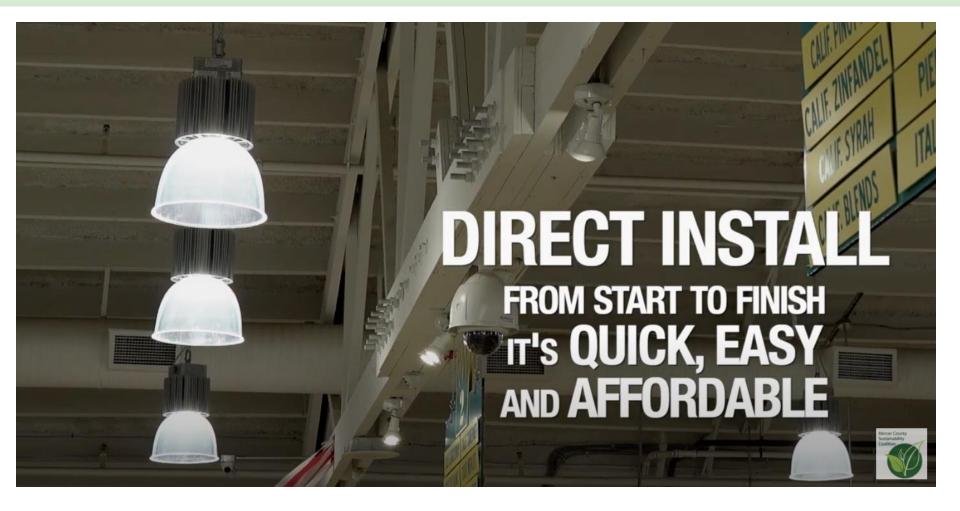
Sandra: "You are getting a free energy assessment that will show you how much you can save, how much the state will give you, and give you an inventory of your building systems."



Andreas: "We had all interior lights changed over to LED. We had 3 HVAC rooftop units replaced. On our refrigeration, we had computers installed, all to save electricity."



Sandra: "We take care of everything. It's our job to walk them through the program, make sure their paperwork is aligned and everything goes smoothly."



Andreas: "Direct Install went off without a hitch and you got your investment back in approximately two years."



"It's just a no-brainer, it really is."

## DIRECT INSTALL STORIES THE NEW JERSEY CLEAN ENERGY PROGRAM DESIGNED FOR SMALL TO MID-SIZED BUSINESSES

Mercer County Sustainability Coalition

Thank you! Jenny Ludmer jenny@sustainableprinceton.org MCSC You Tube Channel: <u>bit.ly/MCSC\_DI</u>



# New Jersey's Clean Energy Program<sup>TM</sup>

[Sustainable Jersey Residential ToolKit]

May 2020

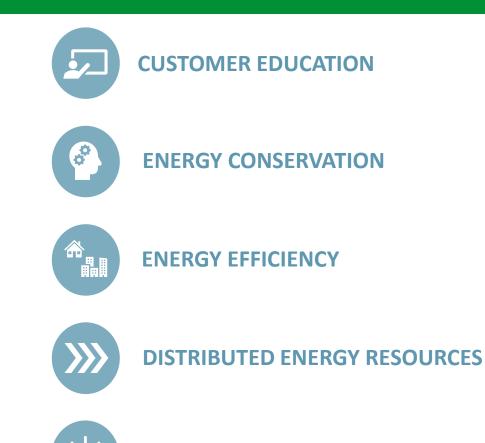
Sandi Eisner, NJCEP Account Manager

Michele Calabrese, NJCEP Account Manager





## Programs to Meet Goals



**RENEWABLE ENERGY** 



## **Residential Portfolio of Programs**

NJCleanEnergy.com/RESIDENTIAL

program<sup>™</sup>

HOME PERFORMANCE W/ ENERGY STAR®	WARMADVANTAGE & COOLADVANTAGE	ENERGY EFFICIENT PRODUCT REBATES	RESIDENTIAL NEW CONSTRUCTION	COMFORT PARTNERS
<ul> <li>Whole-house and safety solutions for existing homes</li> <li>Air sealing, insulation, heating and cooling upgrades</li> <li>Up to a \$4,000 rebate + 0% financing up to \$10,000 or .99% up to \$15,000</li> </ul>	<ul> <li>Stand-alone rebates for heating and cooling systems</li> <li>Furnaces, boilers, water heaters, central air conditioners, mini- splits, heat pumps, etc.</li> </ul>	<ul> <li>Includes ENERGY STAR® certified refrigerators, dryers, washers, air purifiers, dehumidifiers, room air conditioners, Refrigerator/Freez er Recycling and Lighting Discounts</li> </ul>	<ul> <li>Builders work with a rater to properly certify the homes to ENERGY STAR® certified or Zero Energy Ready Home levels</li> </ul>	<ul> <li>A FREE program including lighting upgrades, hot water conservation, replacement of fridges and thermostats, insulation upgrades and heating and cooling maintenance for income eligible families</li> </ul>
New Jersey's Cleanenergy Some programs offer enhanced incentives for homes located in an UEZ, low to moderate income and affordable housing units 37				

## Home Performance with ENERGY STAR<sup>®</sup>

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NJCleanEnergy.com/HP

## What is Home Performance?

NJCleanEnergy.com/HP

- Provides whole-house energy assessments and comprehensive energy efficient upgrades <u>for existing</u> <u>homes</u>
- Addresses comfort, indoor air quality, health & safety, and energy usage problems
- The program uses specially trained/certified Building Performance Institute (BPI) GoldStar contractors





HOME PERFORMANCE

WITH ENERGY STAR®

## **Benefits for Homeowners**

NJCleanEnergy.com/HP

- Removes Dust and Allergens
- Eliminates Drafts
- Creates More Comfortable Home
- Reduces Asthma and Sinusitis
- Eliminates Moisture and Mold
- Reduces High Utility Bills
- Addresses Climate Change
- Creates Energy Independence





HOME PERFORMANCE

WITH ENERGY STAR®

## Steps to Participation

NJCleanEnergy.com/HP

- 1. Select a participating NJ Program BPI GoldStar Contractor NJCleanEnergy.com/HP
- 2. Schedule a Home Assessment (fee for assessment may apply as per contractor)
- 3. Assessment identifies possible Health & Safety Issues and Energy Improvements
- 4. Review contractor recommendations and incentive level
- 5. GoldStar contractor installs the recommendations & performs test-out



HOME PERFORMANCE

WITH ENERGY STAR®

## The Home Assessment

NJCleanEnergy.com/HP

### HOME PERFORMANCE WITH ENERGY STAR®



### Combustion Appliance Testing

- Diagnostic equipment is used to test the conditions of your heating system, hot water heater and oven
- Testing results determine opportunities for upgrades

### Visual Inspection of the Home

- Diagnostic equipment is used to test the conditions of your heating system, hot water heater and oven
- Testing results determine
   opportunities for upgrades

**Blower Door Test** 

## Thermal Imaging (optional)







HOME PERFORMANCE WITH ENERGY STAR®

Incentives based on Total Energy Savings for singlefamily homes (1-4 units) & townhomes

## \$2,000 up to \$4,000 cash incentive

Plus:

- 0% Interest loan up to \$10,000 or
- 0.99% interest loan up to \$15,000
- Up to \$1,000 Urban Enterprise Zone (UEZ), low to moderate income bonus or affordable housing bonus





## **Residential Portfolio of Programs**

NJCleanEnergy.com/RESIDENTIAL

New Jersey's

eane

program

<ul> <li>Whole-house and safety solutions for existing homes</li> <li>Air sealing, insulation, heating and cooling ystems</li> <li>Up to a \$4,000 rebate + 0% financing up to \$10,000 or .99% up to \$15,000</li> <li>A stand-alone rebates for heating and cooling systems</li> <li>Stand-alone rebates for heating and cooling systems</li> <li>Includes ENERGY STAR® certified refrigerators, dryers, washers, air purifiers, dehumidifiers, room air conditioners, Refrigerator/Freez er Recycling and Lighting Discounts</li> <li>Includes ENERGY STAR® certified or Zero Energy Ready Home levels</li> <li>A FREE program including lighting upgrades and heating and cooling maintenance for income eligible families</li> </ul>	HOME PERFORMANCE W/ ENERGY STAR®	WARMADVANTAGE & COOLADVANTAGE	ENERGY EFFICIENT PRODUCT REBATES	RESIDENTIAL NEW CONSTRUCTION	COMFORT PARTNERS
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## WARMAdvantage and COOLAdvantage

WARMAdvantage & COOLAdvantage

# Heating and Cooling System Rebates

• Central AC Units (\$500 or \$300)

NJCleanEnergy.com/WARM and NJCleanEnergy.com/COOL

- Central Air Source Heat Pump (Up to \$1,000)
- Mini-Split A/C (\$500)
- Air-to-Water Heat Pump with Integrated Domestic Hot Water (\$2,000)
- Mini-Split Cold Climate Air Source Heat Pump (CCASHP) (up to \$2,000)
- Gas and Oil Furnaces (\$250 or \$500)
- Gas and Oil Boilers (\$300)
- Gas/Propane Water Heaters (\$300)
- Electric Heat Pump Water Heater (\$750)
- Combination Boiler/Furnace and Water Heater (\$700 or \$950)
- Urban Enterprise Zone (UEZ) or LMI Bonus of \$200 per Unit (may receive







## **Residential Portfolio of Programs**

NJCleanEnergy.com/RESIDENTIAL

HOME PERFORMANCE W/ ENERGY STAR®	<i>WARM</i> ADVANTAGE & <i>COOL</i> ADVANTAGE	ENERGY EFFICIENT PRODUCT REBATES	RESIDENTIAL NEW CONSTRUCTION	COMFORT PARTNERS		
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# Appliance Rebates

EE PRODUCT REBATES

- \$50 or \$75 rebates on select clothes washers and refrigerators
- \$100 or \$300 rebates for select dryers
- Rebates on ENERGY STAR certified Air Purifiers (\$50)
   Dehumidifiers (\$25) Room ACs (\$15)
- Ask retailers for more information or visit:
  - NJCleanEnergy.com/CLOTHESWASHERS
  - NJCleanEnergy.com/DRYERS
  - NJCleanEnergy.com/FRIDGEREBATE
  - NJCleanEnergy.com/APPLIANCES
- Eligible products lists are included on each page
- Visit your local retailer for discounts on ENERGY STAR certified lighting





# Appliance Recycling

EE PRODUCT REBATES

- Recycling for old, inefficient refrigerators and freezers
- FREE pick-up and a \$50 rebate
- Room air conditioners and dehumidifiers can be recycled during the fridge/freezer pick-up appointment for an additional \$25 rebate each
- Approximately 95% of each appliance is recycled
- Schedule appointments online at NJCleanEnergy.com/RECYCLING





## **Residential Portfolio of Programs**

NJCleanEnergy.com/RESIDENTIAL

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## **Residential Bonus Incentives**

Existing Program	Urban Enterprise Zone (UEZ)	Low to Moderate Income (LMI)	Affordable Housing
WARM/COOL	\$200	\$200	N/A
Residential New Construction	\$500	N/A	Only for Single Family and Multi-Single \$500
Home Performance (depends on tier of program)	\$500, \$750, or \$1,000	\$500, \$750, or \$1,000	Building Type = Multifamily \$500, \$750, or \$1,000

Each program only permits residents to receive one incentive of either the UEZ or LMI bonus



## **Residential Portfolio of Programs**

NJCleanEnergy.com/RESIDENTIAL

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## **Comfort Partners Overview**

NJCleanEnergy.com/CP

**COMFORT PARTNERS** 

This free, energy-saving and education program is geared to low-income homeowners who have an income at or below 250% of the federal poverty guidelines.

Eligible participants may receive free installation by a Building Performance Institute (BPI) certified contractor of the following (on a home specific basis):

- Energy efficient lighting
- Hot water conservation measures (water heater insulation, water heater pipe insulation and energy-saving showerheads and aerators)
- Replacement of inefficient refrigerators and thermostats
- Insulation upgrades (attic, wall, etc.)
- Blower-door guided air sealing, duct sealing and repair
- Heating/cooling equipment maintenance



# More Information

## VISIT NJCleanEnergy.com

# **CONTACT** (866) 657-6278

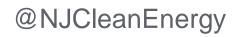
Outreach@NJCleanEnergy.com

## NEWSLETTER

NJCleanEnergy.com/NEWSLETTER

## LISTSERVS

NJCleanEnergy.com/LISTSERVS







# THANK YOU



Sustainable Jersey Energy Efficiency Outreach Toolkits

### **Toolkits provide:**

- 'Plug and play' outreach collateral
  - municipal letters,
  - press releases, and
  - flyers
  - Webpage text, etc.
- Best Practices for successful outreach campaigns





## **Outreach Campaign Support Documents**

### Commercial

### Residential

	SUSTAINABLE	
((,	JERSEY	
	- CERTIFIED -	V

Best Practices for a Successful Commercial Energy Efficiency Outreach Campaign

The best practices included in this document are listed for each step of the outreach campaign:

- Letter to Businesses
- Outreach Partners
- Outreach Campaign Strategies

#### Letter to Businesses

A letter to all township businesses from the mayor/municipality is a required part of the Commercial Energy Efficiency Outreach Action. Because the letter comes from a trusted messenger it will greatly increase awareness

Date

#### Compile list of local businesses.

- To get list of businesses of
  - NJCEP-designated
  - Municipal Busines
  - Local business org
- Health Officer for
- Include retail tenants and

#### Work with NJCEP-designated Dir

Direct Install contractor w
 Utility companies serving mailing

#### Include testimonial from munici Install in your letter.

- Use list of businesses that at the very bottom of the businesses
- Reach out to the identifie

#### Include notice of a workshop in

· If the municipality is host

Municipal Employee Memo/Email

Dear [Municipality] Employees,

As part of [Municipality]'s continued efforts to promote sustainability in our community, the [Municipality/Green Team] is conducting an outreach campaign to encourage local businesses to participate in the Direct Install Program offered by New Jersey's Clean Energy Program<sup>™</sup> (NICEP).

Municipal employees are asked to support this outreach campaign by helping to inform local businesses and commercial property owners about the Direct Install program. Suggestions for supporting the outreach campaign include:

- Including a notice about the Direct Install program in any correspondences you may have with local businesses/commercial property owners, such as inspection notices.
- Display flyers in public areas like the clerk's office and permit desk.
  Include mention of the Direct Install program in business-oriented newsletters.

The outreach coordinator for this project is [name of coordinator]. He/she has outreach materials including NJCEP-approved text, flyers, and more. To get outreach materials and learn more about the outreach campaign, contact the outreach coordinator at [contact information].

#### ABOUT DIRECT INSTALL

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; naturel gas systems; and variable frequency drives.

The process starts with a free, no-obligation energy assessment by a NUCEP-designated Direct Install contractor. Businesses should be encouraged to contact the NUCEP-designated Direct Install contractor for our area, [contractor name], to set up an energy assessment at [contact information for DI contractor].



Best Practices for a Successful Residential Energy Efficiency Outreach Campaign

The best practices included in this document are listed for each step of the outreach campaign:

- Identifying outreach partners
- Mailings and online outreach
- · Community events outreach campaign
- Additional incentives available for residents

#### Identifying Outreach Partners



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Sustainable Jersey Model RFP

#### <name of municipality>

Request for Proposals for Energy Assessment Services

The sname of municipality-, sname of county-, NJ is requesting proposals from Building Performance Institute ("BPI") accredited contractors to perform home energy assessments. All submitted proposals for energy assessments shall be in accordance with the attached requirements. In general, the assistance sname of municipality- is seeking one or more BPI GoldStar contractor(s), who participate in the New Jersey Home Performance with ENERGY STAR® Program ("HPwES"), to perform home energy assessments on residential units in sname of municipality- and identify potential upgrades for homeowners to increase energy efficiency.

<name of municipality> is engaging in a municipal-wide campaign to promote energy efficiency. Home energy assessments are the first step in reaching energy efficiency goals, while showing how homeowners can save money, realize comfort, and complete the HPwES program. <name of municipality> will be providing information about its energy assessment program to its residents to promote wide scale participation in the HPwES program. The outreach campaign may include efforts by tocal "green team" volunteers to schedule workshops and tabling events with local partner organizations, a letter from the municipality to residents announcing the program, and other publicity and outreach efforts by the municipality and local organizations.

Please provide proposed fixed price assessment costs for each residential unit where an assessment will be performed. The proposal should also identify the duration of time for which the fixed price assessment will be available to residents, with a time frame of six months at a minimum. A contract will be available to residents, with a time frame of six months at a minimum. A contract will be available to residents, with a time frame of status and proof of accreditation, HPwES program participation, time frame for completion, and price. Contractors interested in performing these assessments may be asked to attend one (1) or more interviews with "name of municipality" Energy Coordinator, Borough Administrator and/or the Governing Body.

Please submit proposals no later than <time and date> to the following address:

<name>, Energy Coordinator <name of municipality> <address of municipality>

## **Mailing and Letter Templates**

### Commercial

### Residential

(Print on Municipal letterhead) Letter may be customized; but the text in red is required.

Date

Dear [Municipality] Business Owner:

As part of [Municipality]'s continued efforts to promote sustainability in our community, I am reaching out to all businesses to encourage you to participate in the Direct Install Program offered by New Jersey's Clean Energy Program™ (NJCEP).

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives

Energy-saving upgrade measures made thro within 1 to 3 years and businesses will see :

Insert information about any additional in utility.

Consider adding a local testimonial here, fo Program to get \$100,000 of energy-saving a projected annual energy savings of \$17, Efficiency Outreach Campaign document for

The process starts with a free, no-obligation designated Direct Install contractor. Contac area, [contractor name], to set up an energ

INCLUDE IF APPLICABLE: Learn more about an information session [Date, Time, Location

NJCEP offers an array of incentives that bus Businesses that have recently done HVAC e needs should consider NJ SmartStart Buildi and can be applied for retroactively. For me available to businesses, visit NJCleanEnergy

Regards,

Mayor, Municipality

Commercial Energy Efficiency Outreach Follow-Up Letter Print on Municipal letterhead or send via municipal email

Dear [Name of Business Owner]:

Date

Thank you for participating in [Municipality]'s commercial energy efficiency outreach program by having a Direct Install energy assessment.

As a reminder, the Direct Install program pays up to 80% of costs for energy-saving upgrade measures. Also, upgrade measures made through Direct Install usually pay for themselves within 1 to 3 years and businesses will see significant energy and cost savings for many years

[Municipality]'s green team is reaching out to you to find out if your business is planning to proceed with the project(s) identified by the Direct Install contractor. If you have questions about Direct Install or about the pricing or scope of work in the proposal you received, we can connect you with a representative at New Jersey's Clean Energy Program (NJCEP)

There are several NJCEP incentive programs for businesses. Some businesses, particularly businesses that have already had lighting or HVAC upgrades done or that require custom equipment, may feel that Direct Install is not the right fit. One program those businesses may be interested in is NJ SmartStart Buildings®, which offers rebates on individual and custom upgrade measures, including retroactive rebates for eligible equipment installed in the past year. NJ SmartStart Buildings® and Direct Install can be used at the same time to cover different ungrade measures.

Please contact the [Municipality] green team at (email address). If you prefer, you can contact NJCEP directly at (866) NJ SMART / (866) 657-6278 or info@NJCleanEnergy.com to discuss which incentives best fit the needs of your business

For more information about the full array of NJCEP incentives available to businesses, visit NJCleanEnergy.com/C

Regards.

Mayor, Municipality

Municipal Letter to Residents about HPwES Home Energy Assessment Print on municipal letterhead Customized text may be added, but language in red is required

Dear [Municipality] resident,

As part of [Municipality]'s ongoing sustainability efforts, [Municipality/Mayor/Council] is encouraging residents to consider having a Home Performance with ENERGY STAR® home energy assessment.

New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program (HPwES). Add sentence about additional financing options available through utility, if applicable.

The first step to participate in the HPwES Program is to have a home energy assessment performed by a HPwES Building Performance Institute (BPI) GoldStar certified auditor. [Municipality] has partnered with [name of contractor(s)] to make it easy.

For just \$ XX (up to a \$400 value), [name of contractor(s)] will conduct an in-depth home energy assessment to help identify opportunities to reduce your energy costs. This home energy assessment will include a health and safety check for carbon monoxide levels, moisture issues, and indoor air quality problems.

You will receive a detailed written report that prioritizes and identifies energy-conserving fixes, with

ations on how to proceed ofter inspecting for comfort issues

#### Lower your energy bills while reducing your home energy usage.

New Jersey's Clean Energy Program™ Home Performance with ENERGY STAR® offers residents up to \$4,000 in rebates and zero- or low-interest loans for energy efficiency measures.

The first step to participate in the program is to have a home energy assessment with a HPwES Building Performance Institute (BPI) GoldStar certified auditor.

To make getting a home energy assessment easier, [Municipality] has partnered with [name of partner] to offer a discounted \$XX (up to a \$400 value) home energy assessment.

INSERT TOWN OR GREEN TEAM LOGO HERE



different rs on their Trade

information].

to municipal web al incentives

g the special offer an information

Air sealing and insulation are some of the measures available to improve the comfort, health, and safety of your home and reduce your energy bills.



opportunities, efficiency, and hot

## Webpage Template

### Commercial

### Residential

### **Commercial Energy Efficiency Text for** Municipal/Green Team Webpage

Customized text may be added, but it is recommended to not edit language in red

New Jersey's Clean Energy Program<sup>™</sup> — Direct Install Direct Install helps businesses lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures.

The Direct Install program strengthens local businesses by giving them a competitive cost advantage in both the short term and the long term. Energy-saving upgrade measures can help make the business more comfortable (reduces cold or stuffy areas) and more pleasant for customers and employees alike. Reducing energy use reduces operating expenses, which in turn, helps the bottom line for local businesses.

Energy-saving upgrade measures made through the Direct Install program usually pay for themselves within 1 to 3 years and businesses will see significant energy and cost savings for many years to come. Energy-savings upgrade measures covered by the program include lighting; heating, cooling and ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.

Insert information about any additional incentives or financing available through your natural gas or electric utility.

#### Eligibility

NJ commercial property owners and retail tenants that occupy existing small to mid-sized commercial and industrial facilities with an average peak electric demand below 200 kW\* for the previous 12 months are eligible to participate in Direct Install.

Houses of worship and residential complexes billed at the commercial electrical rate (such as assisted living and affordable housing complexes) are eligible. Also, portions of residential buildings billed at the commercial rate, such as amenities and common spaces, are eligible.

NJCEP also has incentives available for residential properties at NJCleanEnergy.com/Residential.

#### Steps to Participate in the Direct Install Program

Template Municipal/Green Team Webpage

Text may be customized, but language in red is required, Highlighted text should be customized.

New Jersey's Clean Energy Program<sup>™</sup> — Home Performance with ENERGY STAR<sup>®</sup>

Home Performan costs and your ca 30% on energy c Energy Program' efficiency upgrad

Complete inform incentives design

Steps for hon

STEP 1: Have a H The first step to r HPwES Building I [name of contrac

For just \$ XX (up assessment to he will include a hea

problems.

You will receive recommendation insulation levels, water system eff

STEP 2: Get Mult NJCEP recomme GoldStar contrac

Below is a list of Consider includin an option for res

STEP 3: Select a ( After reviewing t price estimate m Contractors have in HVAC will likely in the recommer

#### **Frequently Asked Questions**

New Jersey's Clean Energy Program also has a detailed FAQ with answers to additional questions.

Questions included in this FAQ

General questions about HPwES

What is Home Performance with ENERGY STAR<sup>®</sup> (HPwES)?

#### Financing home energy efficiency upgrades

- How much can I expect to receive in rebates?
- How much money do I have to spend initially?
- · How do I receive HPwES Program rebates and zero- or low-interest loans?

#### Using the home energy assessment report to get price estimates

- How do I follow the NJCEP recommendation that I use my home energy assessment report to get price estimates from three participating BPI GoldStar contractors?
- Do I have to do all the work suggested in the home energy assessment?
- Is it possible that the three estimates from participating BPI GoldStar contractors will recommend different work be done on the house?

#### Eligibility

- What if I live in a building with more than one residence?
- Is my business eligible for incentives?

#### **General Questions About HPwES**

#### What is Home Performance with ENERGY STAR® (HPwES)?

Home Performance with ENERGY STAR® offers "whole house" solutions to reduce both your energy costs and carbon footprint. Installing energy efficient upgrades in your home can save you up to 30% on energy costs and increase the comfort, safety, and durability of your home. New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program.

Full details of the HPwES Program can be found at https://www.NJCleanEnergy.com/HP.

## **Promotional Materials**

### Commercial

### Save Up to 80% on Energy-Saving Upgrades for Your Business

New Jersey's Clean Energy Program™ (NJCEP) Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses.

> The process starts with a free, no-obligation energy assessment of your building.

To learn more about the Direct Install Program and all the NJCEP incentives available to businesses, visit: NJCleanEnergy.com/CI. Or substitute municipal webpage.

Direct Install can be used for energy-s upgrades to lighting; heating, cooling & v (HVAC); refrigeration; motors; natural gas and variable frequency drives.

### INFORMATION SESSION

Representatives from NJCEP and the NJCEP-designated Direct Install contractor will provide information about incentives available to [Municipality]'s businesses.

> Date, Time Location

To set up a free assessment with the NJCEP-designated Direct Install contractor contact:

#### Name of Contractor

(NJCEP)Direct Install program

pays up to 80% of the cost of

The process starts with a free.

cooling & ventilation (HVAC);

and variable frequency drives.

available to businesses, visit:

of your building.

energy-saving upgrade measures

for small to mid-sized businesses.

no-obligation energy assessment

Direct Install con be used for energy-

saving upgrades to: lighting; heating,

To learn more about the Direct Install

Program and all the NJCEP incentives

NJCleanEnergy.com/Cl. Or substitute

municipal webpage, if applicable.

refrigeration; motors; natural gas systems;

New Jersey's Clean Energy Program™

### [Municipality]'s Businesses CanSave Up to 80% on Energy-Saving Upgrades

#### INFORMATION SESSION

Representatives from NJCEP and the NJCEP-designated Direct Install contractor will provide information about incentives available to [Municipality]'s businesses.

> Date, Time Location

To set up a free assessment with the NJCEP-designated Direct Install contractor contact:

> Name of Contractor Phone number, Email

### Residential

### Lower your energy bills while reducing your home energy usage.

New Jersey's Clean Energy Program<sup>®</sup> Home Performance with ENERGY STAR\* (HPwES)offers residents up to \$4,000 in rebates and zero- or low-interest loans

[Municipality] is supporting

an environmental stewardship

opportunity for residents.

New Jersey's Clean Energy Program™

Home Performance with ENERGY STAR® offers residents up to \$4,000 in rebates and zero- or low-

interest loans for energy efficiency measures that

can improve the comfort, health, and safety of your

home while reducing your carbon footprint.

The first step to participate in the program is

to have a home energy assessment with a HPwES

Building Performance Institute (BPI) certified auditor.

To make having a home energy assessment easier,

[Municipality] has partnered with [name of partner]

to offer a discounted home energy assessment for

\$XX (up to a \$400 value).

For more information about available incentives

and [Municipality]'s home energy assessment offer,

visit [URL for municipal energy outreach webpage].

Talk to us!

Learn more about saving energy at home and

incentives available to residents, including

[Municipality]'s discounted offer for a home energy

assessment, by visiting the information table set up

at this week's after service coffee hour.



windmental Protection Agency

ng and insulation are some of sures available to improve the it, health, and safety of your and reduce your energy bils.

ON cluding a special offer for a fs of [Municipality].



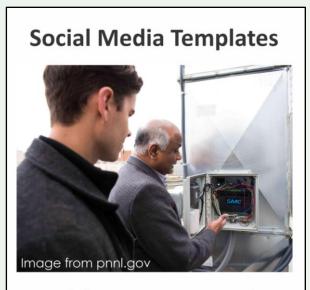
INSERT TOWN OR GREEN TEAM LOGO HERE



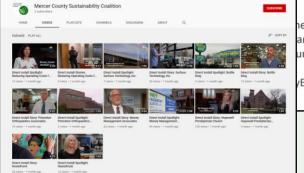
INSERT TOWN OR GREEN TEAM LOGO HERE

## **Social Media Templates**

### Commercial



New Jersey's Clean Energy Program<sup>™</sup> Direct Install program pays up to 80% of the cost of energy-saving upgrade measures for small to mid-sized businesses. The process starts with a free, no-obligation energy



ne NJCEP-designated ame of Contractor at unicipality]'s

/Efficiency

### Residential

### Social Media Templates



New Jersey's Clean Energy Program<sup>™</sup> offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR<sup>⊕</sup> Program.

Start today with a home energy assessment performed by a HPwES Building Performance Institute (BPI) certified auditor. Visit [Municipality]'s <u>www.xyz.gov</u> to learn about available incentives and a special home energy assessment offer for [Municipality] residents. #NJCleanEnergyProgram #SJEnergyEfficiency



### @SJ\_Program | #NJSustainabilitySummit

## Media Kit

### Commercial

### Residential

#### Insert Municipal/Green Team Logo Here

Customized text may be added, but it is recommended to not edit language in red

IMMEDIATE RELEASE	Contact:		
Date of Release	Main Contact	Phone	Email
Website address	Secondary Contact	Phone	Email

#### New Jersey's Clean Energy Program<sup>™</sup> − Direct Install Direct Install helps businesses lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

As part of [Municipality]'s ongoing sustainability efforts, the [Municipality] is encouraging local businesses to have a Direct Install assessment.

Created specifically for existing small to medium-sized facilities, the Direct Install Program is a turnkey solution that makes it easy and affordable to upgrade to high efficiency equipment. The program pays up to 80% of costs for energy-saving upgrade measures. Measures covered by the Direct Install program include lighting; heating, cooling & ventilation (HVAC); refrigeration; motors; natural gas systems; and variable frequency drives.



ives or financing available through your gas or electric

mple: The Township of Mayberry used the Direct Install ade measures at a 70% price reduction, which resulted in (See Best Practices for a Successful Commercial Energy on developing testimonial statements.)

rgy assessment of your building by a NJCEP-designated ignated Direct Install contractor for your area, ent at (contact information for Direct Install contractor).

tives available to businesses by attending an



#### Image from Sustainable Jersey

#### Insert Municipal/Green Team Logo Here

Customized text may be added, but it is recommended to not edit language in red

IMMEDIATE RELEASE		Contact:			
	Date of Release	Main Contact	Phone	Email	
	Website address	Secondary Contact	Phone	Email	

#### New Jersey's Clean Energy Program<sup>™</sup> - Home Performance with ENERGY STAR® (HPwES) helps residents lower energy bills and save energy!

[Municipality] teams up with [name of contractor] to make getting started easy!

As part of [Municipality]'s ongoing sustainability efforts, the [Municipality/Mayor/Council] is encouraging residents to have a Home Performance with ENERGY STAR® home energy assessment.

Home Performance with ENERGY STAR® (HPwES) offers "whole house" solutions to reduce both a resident's energy costs and your carbon footprint. Installing energy efficient upgrades in your home can save you up to 30% on energy costs and increase the comfort, safety, and durability of your home. New Jersey's Clean Energy Program™ (NJCEP) offers up to \$4,000 in rebates and zero- or low-interest loans towards energy efficiency upgrades through the Home Performance with ENERGY STAR® Program. Add sentence about additional financing options available through utility, if applicable.

The first step to participate in the HPwES Program is to have a home energy assessment performed by a HPwES Building Performance Institute (BPI) GoldStar certified auditor. [Municipality] has partnered with [name of contractor(s)] to make it easy.

For just \$ XX (up to a \$40 assessment to help identi assessment will include a indoor air quality proble

Residents will receive a

Image from energystar









Images from energystar.gov



# Sustainable Jersey Energy Efficiency Outreach Toolkit Trainings

Contractor RFP Residential EE Training

Thursday, June 3, 7:00 PM - 8:00 PM

**REGISTER** 

South Jersey Gas Residential EE Training Wednesday, June 4, 2:00 PM - 3:00 PM <u>REGISTER</u>

New Jersey Natural Gas Residential EE Training Tuesday, June 2, 2:00 PM - 3:00 PM REGISTER <u>REGISTER</u> Commercial EE Training

Thursday, June 11, 1:00 PM - 2:00 PM

REGISTER



## PROGRAM UNDERWRITERS

## SUMMIT SPONSORS









Orsted











SAS









na

## **Contact Us**



Tracey Woods, Sustainable Jersey Research and Project Specialist <u>woodst@tcnj.edu</u>

